



HEASTON &
THOMPSON
VISION CLINIC

Appointment Guidelines

In effort to provide our community with the best possible eye care, if you are unable to make your scheduled appointment, please call or e-mail our office within 24 hours prior to your appointment to cancel or reschedule. This will allow us the opportunity to reserve that appointment space for another patient and their eyecare needs.

If you are unable to cancel or reschedule your appointment within the 24 hours prior to your reserved time, we will assess a fee of \$75 in an effort to help recoup the costs that occur when we are unable to see patients for a reserved appointment. Thank you for helping us in providing the best possible eye care to all our patients.

Signature: _____ Date: _____